



For more information, contact  
**Communications**  
Media.Relations@CenterPointEnergy.com

**For Immediate Release**

---

## **CenterPoint Energy provides initial update on impact of Hurricane Beryl**

- *Widespread outages system-wide, with more than 2.26 million electric customers impacted at the storm's peak*
- *Damage assessment underway to determine restoration needs*
- *Approximately 11,500 frontline resources mobilized to support restoration efforts*

**Houston — July 8, 2024** — Hurricane Beryl made landfall in Texas early today as a powerful Category 1 hurricane, carrying with it significant sustained winds, storm surges and torrential rain. CenterPoint Energy has been preparing for and closely monitoring the expected impacts of Hurricane Beryl; however, the storm veered off the originally expected course and more heavily impacted the company's customers, systems and infrastructure than previously anticipated, resulting in outages to more than 2.26 million customers at its peak.

"We are mobilizing all of our available resources, as well as mutual assistance resources from other utility companies, to begin the process of quickly and safely restoring power to our customers," said Lynnae Wilson, Senior Vice President, Electric Business at CenterPoint. "We understand how difficult it is to be without power for any amount of time, especially in the heat. We are laser focused on the important and time-sensitive work that lies ahead."

With the storm exiting the Greater Houston area, CenterPoint is mobilizing thousands of frontline resources to begin the restoration process. The initial focus in the storm's aftermath will be assessing the type of damage to the electric system and rerouting power on unaffected power lines. Concurrent with the damage assessment, crews have already begun a cut-and-clear process, which allows crews to identify and isolate areas of damage to more quickly restore customers along sections that are not impacted.

Upon completion of the damage assessment, CenterPoint will begin publishing estimates for substantial restoration of the system. As restoration progresses, CenterPoint will supplement with more granular service restoration times. Customers in the hardest-hit areas may experience prolonged outages and should prepare accordingly.

To supplement the company's 1,500 internal resources, CenterPoint is bringing in an additional 10,000 resources from other utilities to assist with the restoration efforts. CenterPoint is also expected to increase its staging sites across the area to 12.

Finally, the company is assessing the deployment of its mobile generation units to provide temporary power restoration to certain critical facilities, such as cooling centers, healthcare facilities, first responder locations, senior centers, and educational centers.

CenterPoint will continue to provide general outage information such as total outage counts – updated approximately every 5 to 15 minutes – at [CenterPointEnergy.com/StormCenter](https://www.CenterPointEnergy.com/StormCenter). CenterPoint's electric customers are encouraged to enroll in [Power Alert Service®](#) to receive outage details and community-specific restoration updates as they become available.



For more information, contact  
**Communications**  
Media.Relations@CenterPointEnergy.com

## For Immediate Release

---

At this time, there has been no significant impact to the company's natural gas service system in south Texas, along the Texas Coast and across the Greater Houston area.

For natural gas and electric safety tips, additional information and resources on hurricane preparedness, visit [CenterPointEnergy.com/StormCenter](http://CenterPointEnergy.com/StormCenter) and follow [@CenterPoint](https://twitter.com/CenterPoint) for updates during inclement weather events.

###