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## For Immediate Release

## CenterPoint Energy provides customer restoration update

Company expects to restore 1 million impacted customers by the end of day on Wednesday, July 10

**Houston** — **July 8, 2024** — In the first afternoon since the powerful and destructive Hurricane Beryl moved out of its service territory, CenterPoint Energy had mobilized its internal and mutual assistance crews to begin the restoration process to the total 2.265 million customers that lost power during the storm. As of 8 p.m. CT, CenterPoint has restored power to nearly 285,000 customers.

Based on current progress with its damage assessment and initial restoration, CenterPoint now expects to have 1 million impacted customers restored by the end of the day on Wednesday, July 10.

CenterPoint remains committed to working around-the-clock to restore service as safely and quickly as possible and has mobilized nearly 12,000 field resources to support its restoration efforts. The company also continues to prioritize its restoration efforts on essential facilities critical to health and public safety. CenterPoint has already deployed mobile generation units, including to an emergency facility and an area hospital, and expects to deploy more in the coming days. As damage assessment and restoration progresses, the company will provide additional service restoration expectations. Customers in the hardest-hit areas could experience extended outages and should plan accordingly.

"While we tracked the projected path, intensity and timing for Hurricane Beryl closely for many days, this storm proved the unpredictability of hurricanes as it delivered a powerful blow across our service territory and impacted a lot of lives," said Lynnae Wilson, Senior Vice President, CenterPoint Energy. "We know we have important work ahead for our customers who depend on us, especially during the hot summer months."

CenterPoint will continue to provide general outage information such as total outage counts – updated approximately every 5 to 15 minutes – at <a href="CenterPointEnergy.com/StormCenter">CenterPoint's electric customers are encouraged to enroll in <a href="Power Alert Service">Power Alert Service</a> to receive outage details and community-specific restoration updates as they become available.

For electric safety tips, additional information and resources on hurricane preparedness, visit <u>CenterPointEnergy.com/StormCenter</u> and follow <u>@CenterPoint</u> for updates during inclement weather events.